

Susanth Sutheesh

Sr AI Solution Engineer • Auckland, New Zealand • 0275591474 • Susanth.ss@gmail.com

[LinkedIn](#) | [YouTube](#) | [Blog: A Guide to Cloud](#) | [Portfolio](#)

Bringing AI & Cloud to Life — I love learning new technologies and turning them into something simple, useful, and inspiring. With 18+ years in IT and cloud, I specialize in **AI Agents, Copilot, Copilot Studio, Azure and Microsoft 365**, and—helping businesses and professionals make sense of emerging tools and use them to get real results.

I'm known for explaining complex ideas in clear, relatable ways—whether I'm designing a secure AI solution for the enterprise or creating **hands-on tutorials on YouTube**. My work blends technical expertise with content creation, video editing, and a passion for making learning practical, accessible, and engaging.

Outside of work, I ground myself through yoga, meditation, and study of ancient spiritual texts. As a certified yoga instructor, I spend much of my time contemplating life and the deeper spiritual realm, which helps me stay balanced while navigating the fast-moving world of technology. Most importantly, I cherish time with my wife and daughter—my greatest source of inspiration and joy.

Skills

Pre Sales • Solution Engineer • AI • Agents • Copilot • Copilot Studio • Microsoft 365 • Azure • Intune • Windows 365 • Video editing • online content creation • AVD • AI Governance • Generative AI • Training content creation

Core Strengths

- Fast learner and early adopter of AI and cloud technologies
- Ability to explain complex solutions in simple, relatable terms
- Skilled in technical storytelling, customer education, and content creation
- Trusted advisor for Microsoft 365, Azure, Security, and Productivity platforms
- Focused on delivering impact, not just implementation

Experience

AUGUST 2024 – PRESENT

Sr AI Solution Engineer – Copilot & Agentic AI | Microsoft

I lead the value realization and adoption of Microsoft 365 Copilot, Copilot Studio, and AI Agents across enterprise commercial and public sector customers in New Zealand.

- Help businesses transform how they work by bringing AI into their daily workflows with AI Agents and Copilot in Word, Excel, Outlook, Teams, and other Microsoft 365 productivity apps.
- Design and deliver secure AI solutions, including data governance and compliance for responsible AI use.

- Run envisioning sessions, architecture reviews, and real-world Copilot workshops using the latest in Microsoft AI.
- Work with cross-functional teams including security, cloud, and compliance leads to delivering business-ready AI agents powered by Copilot and Azure OpenAI.

SEP 2022 – AUGUST 2024

Technical Specialist – Windows 365, Azure Virtual Desktop and Microsoft Intune | Microsoft

I helped public sector and enterprise customers in New Zealand adopt cloud-based VDI, modern endpoint security, and Microsoft 365 management using Windows 365, Azure Virtual Desktop (AVD), and Intune.

- Led design workshops and technical proof-of-concept sessions for cloud PC, endpoint security and Microsoft endpoint management Intune and Intune Suite solutions.
- Worked closely with account teams to drive customer success and increase usage of Microsoft 365, Copilot readiness, and cloud-managed endpoints.

MARCH 2022 – AUGUST 2022

Senior Manager, Cloud Technology Consulting (Azure, AWS, GCP, Microsoft 365) | EY

I led cloud transformation programs for large enterprises using Azure, Microsoft 365, and AI-driven migration planning.

- Delivered assessments and roadmaps for cloud migration and modernization.
- Managed teams implementing cloud-native solutions on Azure, AWS, and Google Cloud.
- Helped clients adopt AI-ready cloud platforms to prepare for tools like Microsoft 365 Copilot.
- Advised on governance, cost management, and hybrid cloud security strategies.

APR 2017 – MARCH 2022

Cloud Solutions Architect (Azure and Microsoft 365) | Ingram Micro

I supported Microsoft partners with Azure and Microsoft 365 architecture, adoption, and training.

- Helped partners deliver real solutions using Azure Infrastructure, Microsoft 365 productivity apps, Azure AD, and security tools.
- Trained partners on best practices for cloud migration, AI tool enablement, and business apps integration.
- Promoted early versions of Copilot, Power Platform, and Teams extensibility for partners building their own solutions.
- Enabled partner success through solution design, POCs, and go-to-market alignment.

APR 2014 – MARCH 2017

Partner Technical Consultant | Microsoft

I worked with Microsoft partners and enterprise customers across the globe to implement solutions using Azure, Enterprise Mobility Suite (EMS), System Center, and Windows, with a strong focus on technical enablement, solution design, and real-world adoption.

- Delivered architecture guidance, technical training, and hands-on workshops for cloud migration, identity and access management, and endpoint security
- Conducted 1:1 and multi-day enablement sessions in regions including New Zealand, Singapore, Europe, and the Middle East.

- Supported partners with pre-sales, proof-of-concept design, and adoption strategies for early Microsoft 365, Intune, and Azure AD
- Focused on workplace modernization and scalable implementation of cloud-first solutions through practical, scenario-based learning

JUNE 2012 – APRIL 2014

Senior Technical Specialist | Allianz

I led the design, deployment, and management of a large-scale Windows XP to Windows 7 migration across Allianz's European operations. My work focused on modernizing endpoint infrastructure and improving device management using SCCM 2012.

- Designed and implemented SCCM 2012 to replace Altiris, enabling scalable, centralized device management
- Led a complex OS migration with minimal disruption to business operations across multiple countries
- Improved automation for system patching, deployment, and compliance reporting
- Enhanced endpoint lifecycle processes, helping streamline IT operations and support delivery

FEB 2010 – JUNE 2012

Technical Consultant | Capgemini

I led endpoint modernization and OS upgrade projects for enterprise clients, focusing on transitioning from legacy systems to scalable Microsoft-based infrastructure. My work included the full lifecycle of planning, migration, deployment, and compliance across global environments.

- Phased out Marimba and implemented SCCM 2007 to standardize OS deployments and improve endpoint compliance
- Migrated thousands of Windows XP devices to Windows 7 using automated deployment, patching, and support best practices
- Delivered workplace transformation solutions using Microsoft tools and modern management frameworks
- Coordinated global rollout with cross-functional teams to ensure smooth adoption and minimal disruption

FEB 2006 – FEB 2010

Technical Lead, End User Services | EY

I began my IT career at EY and advanced through four roles over four years, building deep expertise in desktop management, technical support, and enterprise IT operations. I eventually led a global support team and delivered large-scale projects, including an organization-wide OS migration.

- Led a team of 10 engineers in providing L2/L3 desktop support for global EY locations, improving service delivery and automating key IT operations
- Managed the planning and rollout of a company-wide Windows OS migration, including scripting, deployment, training, and end-user communication
- Delivered frontline technical support, system troubleshooting, and standard software configuration during my early roles
- Gained strong foundational experience in hardware support, IT service delivery, and desktop operations through hands-on training and fast-paced projects

Education

Bachelor of Engineering (B. Tech) in Information Technology | Anna University Chennai, India | 2001 - 2005

Activities

Yoga • Meditation • Reading • Walking

Awards

- Microsoft PET (Perfect Every Time)
- Microsoft Power Player (3 times)
- Microsoft ACE (2 times)
- Capgemini Project Star
- EY Best Performer
- Ingram Micro Team Social
- Ingram Micro LinkedIn Challenge
- Microsoft Vision Award (2024)

Certifications

- ITIL Foundation Level
- CCNA
- ITIL Practitioner
- MCSA: Office 365
- Azure Fundamentals
- Azure Administrator
- Microsoft 365 Fundamentals
- Microsoft 365 Identity and Services
- Azure Solutions Architect Expert
- M365 Security Administrator
- M365 Enterprise Administrator
- AWS Certified Cloud Practitioner

Languages

- English
- Malayalam
- Tamil
- Hindi

References

- References would be provided on request.